

## Scams and Preventions



### Phone Scams

Common scam offers include free product trials, cash prizes, cheap travel packages, medical devices, preapproved loans, debt reduction, and low-risk, high-return investments.

**Prevention:** Verify the number calling you or hang up!



### Internet Scams

Fraudulent websites designed to look like official government or shopping websites.

**Prevention:** Double check the URL name you are on for misspellings or site seal of authenticity.



### Email Scams

Phishing emails are fake or spoof emails pretending to be from your bank or organization. The email will ask you to visit the link and enter your account details.

**Prevention:** Verify the email sender name.

## What Resources Does Commerce Provide?

### Consumer Services Center

Report your questions or concerns about a possible scam or fraud.

Email: [consumer.protection@state.mn.us](mailto:consumer.protection@state.mn.us)

Phone: 651-539-1600 | Greater MN: 1-800-657-3602

### Senior Fraud Form

File the senior fraud form online.

Website: [mn.gov/commerce/money/fraud/senior-fraud/report-senior-fraud.jsp](http://mn.gov/commerce/money/fraud/senior-fraud/report-senior-fraud.jsp)

### Enforcement Search

CARDS (Commerce Actions and Regulatory Documents Search) provides access to public information about Enforcement Actions taken by the Department of Commerce.

Website: [cards.commerce.state.mn.us](http://cards.commerce.state.mn.us)

### License Look Up

The License Lookup Directory can help you find the status of a licensee for insurance agents, Medicare agents, financial advisors and realtors.

Website: [mn.gov/commerce/licensing/license-lookup](http://mn.gov/commerce/licensing/license-lookup)

